QA

**PROFESSIONAL SUMMARY**

* 5+ years of experience in Software testing processes. Test Planning, **Test Case Design, Test Script Development, Test Environment Setup**, Test Data Setup, Defect Management, Test Log, Test Result and Traceability Matrix.
* Proficient in different types of testing related to **White Box, Black Box** such as **integration testing, system testing, stress testing,** usability testing, **acceptance testing, regression testing** and **back-end testing.**
* Experience with story-based iterative and test-driven development, continuous integration and acceptance testing.
* Extensive knowledge in understanding **SRS** (Software Requirement Specifications) and **AUC** (Application Use Cases) and writing test cases from it.
* Performed **Smoke Testing, Testing, Integration Testing, System Testing, Regression Testing** and Compatibility testing, sanity testing.
* Involved as part of automation team using **QTP,** developed test scripts with **VB**.
* Excellent working knowledge of designing and implementation for Test Plans, Test Strategies, Test Scripts, Test Procedures, within Quality assurance Standards.
* Attended several walk-through meetings with the Business Analysis, project manager and developers and provided feedback accordingly. Experience in REST API Testing.
* Expert in **STLC** (Software Testing life cycle) and **SDLC** (Software Development life cycle) including developing **Test scenarios, Test Suites, Test cases, Test Data, Test procedures, Test reports** and documenting **manual and automation tests.**
* Good knowledge on **Agile methodologie**s and test management tools like **JIRA,ALM**.
* Executing Manual Tests for areas affected with reference to the **release notes of the product, plan and execute the corresponding test cases for these areas.**
* **Running Regressions** - Triggering and monitoring daily regressions that runs on a particular label and ensures that they are communicated to Project Team, Management and Client.
* Technically proficient with the learning ability to grasp and apply new concepts efficiently and effectively.
* Proven, strong Project & People management skills. Excellent Oral and written communication skills. Exceptionally well organized, with a track record, demonstrating self-motivation, creativity and initiative to achieve both personal and corporate goals.

**PROJECT INFORMATION**

**eNCloudServices Aug 2019 – Present**

**QA Tester**

**Description:**

DEW (Dynamic Workforce Employment) is a B2C portal that matches clients with a wide range of specialized freelancers. Its scope is broad. Verticals include software and web development, design, business consulting, administrative assistant work, customer support and client service, marketing and social media, writing and translation, and multimedia production.

**Responsibilities:**

* Responsible for understanding requirements and performing analysis to create and document **manual** test cases.
* Responsible for developing, documenting, and executing test scenarios, test outlines and test cases to ensure product quality and conformance to requirements provided.
* Interacted with business analysts to understand the existing and new business rules.
* Conducted and participated in test case reviews to ensure adequate code coverage.
* Conducted Business requirements and design documentation into Test cases.
* Identified the Test Cases and documented them in the Quality Center.
* Performed GUI, Functional, Negative, Positive, Regression and User Acceptance Testing.
* Prepared various reports based on different stages of Testing.
* Involved in verification of manual update files for different subject areas.
* Involved in Bug reporting and bug tracking using JIRA.
* Gathering requirements, writing and executing tests, monitoring test progress, reporting status, logging defects, tracking and testing defect fixes, retesting and delivering.
* Experience in creating requirements Traceability Matrix to ensure comprehensive test coverage of requirements.
* Interacted with developers/business analysts to follow up on Opened issues on SharePoint and Reported testing status on daily basis.

**Celstream Technologies (HSQA Feature Expert) Oct 2010 – Apr2013**

**Xerox Corporation,Bangalore**

**Manual Tester**

**Description:**

HSQA (Host Software Quality Assurance) is a team which handles the printer driver testing. HSQA Feature Expert is a team which handles the Test Development activity, Bug Review/Reproduction, Decision making on the bug. Any queries /issues will be resolved by appropriate feature expert.

**Responsibilities:**

* Development of Test Cases based on CRS and FRS.
* Mentoring new Associate QA Engineers.
* Defect characterization and defect reporting using Rational Clear Quest.
* Proper maintenance of test logs, defect tracking sheets.
* Involved in the Bug Bash meetings and Review meetings.
* Performed Specialized testing which included Co-existence, Testing of Preconfigured Driver, Point and Print (Client-Server Testing).
* Upgrading the printers with the latest firmware available.
* Involved in regression testing and planning.
* Executing System Test, Regression Test, User Acceptance Test (UAT), wrote and executed Automated Test scripts using QTP.
* Worked closely with the development team in resolving the defects.
* Interaction with the Clients over an email/call.

**EDUCATIONAL QUALIFICATION:**

**Bachelor of Engineering (Information Science) - BNMIT, Bangalore, India**