 **HEMANTH ADDALA**

8 years of Experience as **SAP ERP Functional Consultant** in SAP modules **Sales & Distribution (SD)**, **Logistics Execution (LE)**, **Order to Cash (OTC)**, **SAP MDM** & **SAP ALE/EDI** implementation on multiple domain (**Healthcare**, **Trading** and **FMCG**). Participation in 4 full life cycle implementations.

# Experience Summary:

* Senior **SAP SD consultant** (Primary) with almost 8 years of strong expertise experience.
* Industrial experience in **Retail services**/**FMCG**.
* Successfully implemented 4 full life cycles
* Hands on experience on **Collecting requirements**, **Business Analysis**, **GAP Analysis**, **Configuration**, **Testing**, **User training**, **Cutover** and **Hypercare** support.
* Excellent skills in Project Management.
* Responsible for business requirements gathering to design and map various business processes for **SAP-SD/LE/OTC** business areas.
* Defining and Assigning of **Enterprise structure** through IMG
* Master Data Configuration such as customer master, material master, customer material info records, and pricing condition records.
* Configuration of different types of **Sales Documents, Item Category and Schedule line Categories**
* Configuration experience of **Account groups, Number range and shipping**.
* Implementation of customized **sales processes**.
* Configured **Pricing procedure**, Condition tables, Condition types, Access sequence, Condition tables and Creation of Condition records.
* Worked on **Dangerous good** maintenance.
* Worked on **full Order to Cash Cycle** in SAP SD process.
* Configuration of special business process such as **Third-party processing**.
* **Sales**: Configuration of Inquiries, Sales Orders, Consignment sale, third party sale, STO, Intercompany sale, Contracts, Item Category determinations, Schedule Lines and Returns.
* **Billing**: Configuration of Billing Types, Invoice Lists, Inter-Company Billing, Billing Plans.
* **Logistics Execution**: Configuration of Shipping Point determinations, Route Determination, Picking, Packing, Inbound and Outbound Deliveries and Item Categories.
* **Data Migration**: Worked on several master and transactional data migration.
* **Credit Management**: Configuring credit control area, risk category & credit groups

#### Material listing & exclusion.

* GAP Analysis and Functional Specification Designing.
* Worked on **LSMWs** to setup Master Data.
* Excellent customer interaction skills & good Impact Analysis skills
* Good experience in the configuration, defect management, testing, documentation and end-user support phase of the project cycle.
* Knowledge in **ABAP debugging**.
* Data Extract, Upload and Analyze.
* **Analytical, reporting skills**: Developed Dashboards and reports for Visualization.
* Team Player: Works well within Team with the ability to lead & drive independently.
* Enthusiastic, innovative, Quick learner, professional and a good-humored person.

# Functional or Technical skills:

* ERP : SAP ERP 7.5
* SAP Programming : ABAP
* CR Tools : Service Now
* Reporting Tools : MS Office (Word, Excel)
* Project Tools : HP ALM 12.5
* Testing Tools : Panaya
* Domain : Healthcare, Trading & FMCG

# Academic Chronicle:

* B.E in Electronics and Communication Systems from Satyabhama University in 2014.

# Professional Experience:

**Client: Proctor & Gamble, Cincinnati, Ohio May 2018 to Till Now Vendor: Infosys**

### Designation: Senior Consultant Project: Atlas Wave 2&3 Responsibilities:

* + Understanding the **Business Requirement Document (BRD)** and **Business Process Document (BPD)**
	+ **Designing, Implementing & Configured** the Environment as per defined BRD.
	+ Configured **Enterprise Structure** according to BBP.
	+ Develop and presentation of the **Business Process Flow Diagrams** for each business processes as per the **Business Blueprint (BBP)**
	+ Configured various **Sales Document Types, Delivery Document Types and Billing Document Types**
	+ Configured various **Item Categories, Schedule Line Categories** as per the business

requirements

#### Involved in the configuration Sales process like standard sales process (OTC) Export Sales, Cash sales, third party, Free Goods, Returns, Credit Memo and Debit Memo.

* + Being responsible for business requirements gathering to design and map various business processes for **SAP-SD/LE/OTC**
	+ Worked with **ALE EDI IDOCs** for the data interface across the landscape.
	+ Involved in the configuration of Credit Management.
	+ Involved in the configuration of **Pricing** according to the business process by using

#### Condition Techniques

* + Configured various output types for **order confirmation, Delivery, and Invoice(billing)**
	+ Performed **SD integration MM** and **FI in SIT**.
	+ Involved in **Unit Testing** and **UAT** by **assisting user** in completing UAT and sign-off for further process.
	+ Worked on HP SM for documenting the testing results.
	+ Involved in Cutover activities in **uploading Master data**.
	+ Involved in **production support** on **different issues** as per according to Service Level Agreement (SLA) and respective priority on day-to-day bases.
	+ Prepared **functional specification** for developments like enhancements and reports
	+ Supporting end users for creation of documents and help them maintaining condition records
	+ Support on **Sales activities** related to **sales order processing**, **delivery,** and **billing**
	+ Responsible for **application support** of **SAP logistic SD/LE**
	+ Successfully designed the cut over activities and adhered to the timelines of it during cutover period.
	+ Provided ELS post implementation.
	+ Smooth knowledge transfer to support team members.

**Environment: SAP SD**, **SAP OTC**, **SAP MDM**, **SAP ALE**/**EDI**, **Pricing**, **Sales document customization**, **Item category**, **scheduling line**, **shipping process**, **Invoice**

### Employer: Infosys, Hyderabad Mar 2016 – Apr 2018

**Designation: Consultant Project: BNL BabyCare Responsibilities:**

* Involved in Deployment Team as a Senior SAP SD consultant as **Master data spoc**, **OTC OM and Logistics Execution (LE)**.
* Interacting with the client, understand the business process and prepare the blueprint.
* Attended the business workshops for requirement gathering.
* Responsible for managing scope, planning, tracking, change control of the project.
* Responsible for effective communication between the project team and the customer. Provide day to day direction to the project team and regular project status to the customer.
* Discussed with the business users to understand the business logic and prepare the test sets.
* Unit testing and Regression testing is done for all the configured objects and defects resolution during **SIT, UAT** using Panaya.
* Involved in **Pre-Cutover** activities and laid out the plan for the master data validations.
* **Hyper care support** and defect resolution for Post Go live issues.
* Transition to support, Knowledge transfer to support team members.
* Prepared End User training manuals.
* SPOC for **Master Data**.
* Change request management using **SNOW**.
* Report generation and procurement analysis of master and transactional data.
* Development of functional specification documents.
* Responsible for Operational Verification and Core Regression Testing.
* Support Day to Day Business Activities, monitor interfaces and batch jobs.

**Environment: SAP SD**, **SAP OTC**, **SAP MDM**, **SAP ALE**/**EDI**, **Pricing**, **Sales document customization**, **Item category**, **scheduling line**, **shipping process**, **Invoice**

### Employer: Infosys, Hyderabad Nov 2014 – Mar 2016 Designation: Associate Consultant

**Project: Galleria Responsibilities:**

* Worked in Master Data Team as a SAP SD consultant.
* Handled huge **customer, material and vendor master data**.

#### Setup the Enterprise structure like Sales Area, Company code, Shipping point, Storage location and the assignment.

* Involved in the configuration of **Pricing** according to the business process by using

Condition Techniques

* Used customized tools for the data upload and validations.
* Worked with **ALE EDI IDOCs** for the data interface across the landscape.
* Unit testing and Regression testing is done for all the configured objects and defects resolution during **SIT, UAT** using **Panaya**.
* Involved in Pre-Cutover activities and laid out the plan for the master data validations.
* Hyper care support and defect resolution for Post Go live issues.
* Transition to support, Knowledge transfer to support team members.
* Prepared End User training manuals.
* SPOC for Master Data.
* **Change request management** using SNOW.
* Report generation and procurement analysis of **master and transactional data**.
* Support Day to Day Business Activities, monitor interfaces and batch jobs.

**Environment: SAP SD**, **SAP OTC**, **SAP MDM**, **SAP ALE**/**EDI**, **Pricing**, **Sales document customization**, **Item category**, **scheduling line**, **shipping process**, **Invoice**