# Aruns Gadila

Interested in a career that I could find intellectually stimulating and one providing me with avenues for future growth and having an emphasis laid on commitment to excellence, innovation and team work that would offer me a dynamic role to grow and develop as professional.

**Professional Experience**

Total Experience: Around 6 years

Organization: Working for **FIS (Fidelity Information Systems)** from April 2010 to July 2012 and in **NTT Data**

 **GDS PVT Ltd** fromAugust 2012 to March 2016

Designation: Sr. Technical Executive

**Technical Expertise**

Primary Skills : SQL Database Administration

Secondary Skills : Windows Administration

Operating Systems : Client [Win 7, 8 & 8.1] Server [Win 2003, 2008, 2012]

Languages : TSQL/MySQL/Oracle/C/C++/Power Shall

Databases : MS SQL Server 2000/2005/2008/2008r2/2012/2014

CRM Tools : SAP CRM, Remedy

Monitoring Tools : BMC patrol, Control M & HP Open View SQL Profiler, Idera,

 Foglight, Red gate, Tivoli, Symantec Net Backup,

 IIS, SSIS, SSAS, SSRS, DTS, Lite Speed, Spotlight, Visual Studio

**ACADEMIC CREDENTIALS**

* **MBA (Information Technology and Management)** from **Manipal Institute of Technology** Bangalore, India
* **BA (Economics, Math’s & Computer Applications)** from **Loyola Academy Degree & PG College** Hyderabad, India.

**Projects:**

### NTT DATA Americas September 2015 – March 2016

### Project: McKesson Team Size: 60

**Client: McKesson Health Care**One Post Street, San Francisco, CA 94104

**Role: SQL DBA**

**Responsibilities:**

* Professional and highly motivated, having over 8 years of DBA and Development work experience in the software industry.
* Experience in installation, maintenance of different versions of SQL Servers (2014, 2012, 2008R2/2008/2005/2000) in both OLTP and OLAP lower regions and Production environments.
* Implemented High Availability & Disaster Recovery techniques like Always ON Availability Groups, Clustering (Both Active-Active and Active--Passive), Database Mirroring, Transactional Replication and Log Shipping.
* Upgraded SQL Server databases from SQL Server 2000/2005 to SQL Server 2008R2/2012.
* Hands on experience in working with MSSQL SERVER 2005, 2008 and 2008R2 features and extensive knowledge on SQL 2012/2014 new features.
* Experience in migrating SQL Server versions from 2008 and 2008R2 to 2012 and 2014
* Experience in working with Visual Studio versions 2010 and 2012
* Used PowerShell script for SQL Server Maintenance activities.
* Exquisite skills in SSMS-Creating and scheduling jobs, alerts and operators with SQL Server Agent, handling Backup/Recovery of databases, Replication, Linked Servers, and Database Maintenance.
* Expertise in Performance Tuning, Index Tuning, Maintenance, Troubleshooting, Query Optimization, Client/Server connectivity and Database Consistency Checks using DBCC Utilities, DMVs and DMFs.
* Expert in using Native tools like SQL Server Profiler, Database Tuning Advisor and Perfmon.
* Hands-on experience in resolving locks deadlocks, handling Isolation levels and performance issues like CPU, I/O, Memory bottlenecks.
* Experience in Physical and logical data modeling using ERWIN & VISIO.
* Experience in planning and implementing Database Security by creating Logins, Users, Roles and assigning permissions according to the requirement.
* Experience in developing and tuning SQL Server Integration Services (SSIS) packages and SQL Server Reporting Services (SSRS) reports.
* Configuring and maintaining Report Manager and Report Server for reporting services
* Handled numerous Change Management requests on production servers and Supported 24 X 7 Production on Call.
* Documenting procedures in runbooks.
* Performance tuning for optimized results using tools like EXPLAIN PLAN, SQL\*Trace, TKPROF, STATSPACK, AWR and ADDM reports.
* Database tuning, Application Tuning & performance monitoring. Fine tuning Initialization parameters, I/O, Memory and Operating System kernel parameters.
* Monitored the production Oracle alert logs for database errors and data issues.
* Performed Database and Application Performance tuning using EXPLAIN PLAN, TKPROF, Statspack and SQL Tuning
* Used EXPORT/IMPORT to do table level and full database defragmentation
* Performed SQL and PL/SQL tuning and Application tuning using various tools like EXPLAIN PLAN, SQL\*TRACE, TKPROF and AUTOTRACE.

### NTT DATA Americas June 2014 – August 2015

**Project: BT (British Telecom) Team Size: 24**

**Client: Unisys CMC Operations**

**Role: MSSQL DBA & AWS SysOps Administrator**

**Responsibilities:**

* Administrating and maintaining SQL Servers (2012, 2008R2/2008/2005/2000) in both OLTP and OLAP lower regions and Production environments and administration in various Hardware Platforms including Cloud platform using Amazon Web Services (AWS).
* Involved in Migrating Oracle and MYSQL to SQL Server 2008 database
* Migrated SQL Server to SQL Server 2012 and 2008 R2 versions.
* Transfer data from Datacenters to cloud using AWS Import/Export Snowball service.
* Provided support to database team in creating, testing and deploying databases in AWS Cloud.
* Created privatized AWS Virtual Private Cloud (VPC) and launched instances, to provide high security and accessibility to applications and databases, so that inbound and outbound network traffic is accessed restricted.
* Created and tested alarms to monitor overall health of the servers and applications using AWS CloudFront
* Obtaining data from WMI by writing a script
* Involved in migration of DTS Packages (2000) to SSIS (2005) and troubleshoot migration issues
* Experience in BI Development and Deployment of DTS, SSIS packages from MS-Access, Excel, Oracle, and Teradata.
* Used PowerShell script for SQL Server Maintenance activities.
* Administration and management of the entire development, QA and production environment.
* Documented all servers and databases.
* Shell script is being used for some data migration and backend work management.
* Supporting management with different database related decisions.
* Handling Release management and user acceptance.
* Handled very large databases (OLTP) which are in Terra Bytes (TBs).

### NTT DATA Americas August 2012 – June 2014

**Project: LSI (Large Scale Infrastructure) Team Size: 10**

**Client: LSI Corporation of America**

2100 Xenium Lane, Minneapolis, MN 55441

**Role: MSSQL DBA**

**Responsibilities:**

* Experience in installation, maintenance of different versions of SQL Servers (2008R2/2008/2005/2000) in both OLTP and OLAP lower regions and Production environments.
* Implemented High Availability & Disaster Recovery techniques like Always ON Availability Groups, Clustering, Database Mirroring, Transactional Replication and Log Shipping.
* Experience in Upgradation, Migration and applying service packs.
* Experience in Database Backup and Recovery procedures.
* Extensive experience with T-SQL in constructing Triggers, Tables, implementing stored Procedures, Functions, Views, User Profiles, Data Dictionaries and Data Integrity.
* Exquisite skills in SSMS-Creating and scheduling jobs, alerts and operators with SQL Server Agent, handling Backup/Recovery of databases, Replication, Linked Servers, and Database Maintenance.
* Experience in configuring DB Mail Agent.
* Checking the general health of the servers
* Experience in analyzing fragmentation of indexes and troubleshooting.
* Write script to monitor the database with shell and PL/SQL code or SQL code such as procedure, function and package.
* Managed database remodeling and interface development during migration from MS Access to MS SQL server and from MS SQL to Oracle 8i.
* Enhanced MS-Access databases by improving user interface, introducing multiple-user access, and increasing security and stability.
* Involved in all phases of database development, from needs assessment to QA/QC, design, and support.
* Responsible for VMWare environment monitoring and trouble shooting
* Installing VMs and configuring according to the request.
* Create, update and close trouble tickets by using Remedy tool.
* Experience in Preparing the Daily status report, Weekly status report and monthly status report.
* Good communication skills, interpersonal skills, self-motivated, quick learner, team player.
* Preparing the Process documents.
* Acknowledging and resolving the tickets within SLAs by using SAP CRM ticketing tool.
* Escalating to Support (Tire 3) in case of issues.
* Scheduling all the weekly team meetings with the managers and other team members and participating actively without fail.
* Giving handover to the next shift people and explaining the issues faced.

### FIS (Fidility Information Systems) April 2010 – July 2012

### Project: PLL Team Size: 12

**Client: Philips Life Line**

3000 Minuteman Rd, Andover, MA 01810

**Role: SQL/Windows Administration**

**Responsibilities:**

* Monitoring and managing over 1000 SQL servers in which 357 are production and 247 are development servers.
* Acting as a single point of contact for the project by maintaining the minimum downtime.
* Installing and configuring BMC PATROL tool on all the Windows servers for monitoring SQL databases.
* Using SECURE LINK application to login to the server for troubleshooting to ensure the maximum secure environment.
* Great ability to create and manage various database objects like tables, views.
* Experience in creating logins, granting permissions and mapping users to databases.
* Responsible for checking the database consistency by using DBCC command.
* Analyzing and troubleshooting issues like log spaces, blocking and disk spaces.
* Performing Index rebuild and System reboot activities.
* Experience in configuring DB Mail Agent.
* Expertise in Performance Tuning, Index Tuning, Maintenance, Troubleshooting, Query Optimization, Client/Server connectivity and Database Consistency Checks using DBCC Utilities, DMVs and DMFs.
* Monitor, Resolve alerts received for Enterprise Network, Windows Servers using tools like HP Open view (Reflection 9.0) ,Control M/Enterprise Manager 6.4.0.
* Monitor over 1500 devices using HP Open view & Control M for Network problems.
* Monitor, Create and Resolve tickets using VM ware service manager tool.
* Working on Active directory (windows server 2003 & 2008). Like creating AD accounts and Email Accounts, Distribution list, providing the Folder access, Adding and Removing users to the AD groups.
* Creating AD groups, Share point groups & performing Exchange Task.
* Working as Application administration for 20 Applications like Creating SAP, PeopleSoft, CPC and Actuate, Postini Accounts and Philips Email ID creation etc.
* Disabling and deleting the accounts and adding delegates to an Email Account.
* Resetting passwords & trouble shooting.
* Work experience in contacting Onsite Resource using VOIP and Microsoft Lync and Outlook.

**REWARDS AND RECOGNITION**

* Spot award winner at NTT DATA for the year 2013-2014
* Outstanding award winner at NTT DATA for the year 2014-2015
* Appreciation from Client [McKesson] at NTT Data

**TRAININGS ATTENDED**

* ITIL V3 training
* SQL Server Database Administration training