**Summary**

* 10+ years of Experience in Quality Assurance and Analysis.
* Experience in Risk Analysis, Estimations, Resource handling and Project management
* Excellent skills in Manual Testing and Automated Testing.
* Flexibility in handling multiple projects at a single time.
* Strong knowledge of Software Development Life Cycle (SDLC), Testing Methodologies and Techniques.
* Thorough understanding of Software Quality Assurance methodologies, and process involved in CMMI Level-5.
* Experience in SWIFT message Testing.
* Create Regression test Suite in UFT and Green hat tool
* Experience in Designing Test plans, Test Cases and Test Scripts.
* Strong skills in performing System, Regression, Stress, Volume, Functionality and Web Services testing.
* Experience in Agile Process methodologies, attend Scrum meetings, and provide resource estimates for Stories.
* Experience in developing business and functional requirements.
* Very versatile and hands-on in automated testing tools such as UFT 11.5, Test Partner, Green Hatetc
* Proficient hands on experience in performance testing using LOADRUNNER9.5.
* Hands on experience in Defect Tracking using Excel, Test Director, Quality Center.
* Participated in requirements analysis meetings to understand the requirements and system design.
* Involved in preparation of Daily & Weekly Status Reports, Test Deliverables, Test Summary Report, Test Execution Report, and Requirement Traceability Matrix and the Root Cause Analysis.
* Well versed to work with Microsoft tools such as MS Word, MS Excel and PowerPoint presentations.
* Excellent in communication, presentation and interpersonal skills.
* Ability to effectively prioritize and execute tasks in a high-pressure environment
* Solid analytical and trouble shooting skills.
* Experience in Oracle DB testing with strong knowledge in SQL queries.
* Experience in Web-Services testing with SOAP GUI and XML editor.
* Experience in Customer Interaction / Handling and On-Site Communication.

**Professional Experience**

**Wells Fargo and Company , Charlotte, NC**

**Client: Wells Fargo Wholesale Banking**

**Position: Senior QA Analyst –** Mar ’2015 till date

Wells Fargo is a leading provider of online financial services, offering individual consumers, small and middle market businesses and large corporations a full range of banking, money movement, investing, asset management and other financial and risk management products and services through the online channel. SWIFT 2015 annual standards project was one of the major projects which I was leading a team of 4. This also involves more than 40 interfaces which require better co-ordination with each of them to handle all requirements within a very stringent timeline. Midas Plus Cayman project which involved multiple upstream and downstream and was handling UAT for two releases in addition to SWIFT project. Also working in BSWIFT which is an internal Wells Fargo portal for tracking FX USD/non USD transactions.

**Responsibilities:**

* Analysis of Requirements documents with Stakeholders.
* Involved in PIR, PDD, BRD and FRD Review
* Requirement Gap analysis for major requirements
* Reviewing the test cases for maximum coverage
* Tracking, Reviewing and Reporting of Progress, Schedules and Metrics
* Created automation scripts in UFT for regression testing with different interfaces
* Involved in the preparation of analysis reports and recommendations
* Coordinate the testing with team members, attend Scrum meetings, providing schedules and story estimates
* Major role in providing solutions to the problems faced inside the project
* Support various downstream applications testing which included SAA as one of the intermediate application.
* Work with China, Hong Kong, Tokyo and Taipei affiliates to get the SWIFT messages sent/received properly in SAA.
* Tools used are UFT 11.5and ALM 12.0

**Wells Fargo India Solutions , Bangalore, KA, India**

**Client: Wells Fargo Wholesale Banking**

**Position: Senior QA Analyst – Mar** ’2014 till Sep ‘2014

Wells Fargo is a leading provider of online financial services, offering individual consumers, small and middle market businesses and large corporations a full range of banking, money movement, investing, asset management and other financial and risk management products and services through the online channel. WellsXchange is a service that enables Wells Fargo’s customers to execute FX transactions via a web service interface. This service will allow a Wells Fargo customer to interface directly with FX web service or partner with a CSP to enter into FX contracts with the bank and settle those contracts.

**Responsibilities:**

* Analysis of Requirements documents with Stakeholders.
* Involved in PDD, BRD and FRD Review
* Requirement Gap analysis for major requirements
* Reviewing the test cases for maximum coverage
* Tracking, Reviewing and Reporting of Progress, Schedules and Metrics
* Prepared Test plan and Created Test Scripts.
* Involved in the preparation of analysis reports and recommendations
* Onsite – Offshore co-ordination
* Actively participate in RCA meetings and suggest various mitigation plans.
* Tools used are SOAP GUI, XML editor, ALM, Oracle – SQL DB

**Wells Fargo and Company , Charlotte, NC**

**Client: Wells Fargo Wholesale Banking**

**Position: Senior QA Analyst –** Oct ’2011 till Apr ‘2013

Wells Fargo is a leading provider of online financial services, offering individual consumers, small and middle market businesses and large corporations a full range of banking, money movement, investing, asset management and other financial and risk management products and services through the online channel. I am a part of SWIFT 2012 standard release project for which Wells Fargo bank have to update its SWIFT infrastructure. In addition some back-office applications may have to make necessary upgrades to comply with 2012 SWIFT standards upgrade, if the messages used by these applications have undergone changes in 2012.

**Responsibilities:**

* Analysis of Requirements documents with Stakeholders.
* Involved in PDD, BRD and FRD Review
* Requirement Gap analysis for major requirements
* Reviewing the test cases for maximum coverage
* Tracking, Reviewing and Reporting of Progress, Schedules and Metrics
* Prepared Test plan and Created Test Scripts
* Regression testing using Green Hat tool.
* Helped the team upload the SWIFT messages to the Green hat project and edit them according to the requirement changes.
* Involved in the preparation of analysis reports and recommendations
* Coordinate the testing with team members, attend Scrum meetings, providing schedules and story estimates
* Major role in providing solutions to the problems faced inside the project
* Support various downstream applications testing which included SAA as one of the intermediate application.
* Work with China, Tokyo and Taipei affiliates to get the SWIFT messages send/received properly in SAA.
* Worked in both inbound/outbound routing rules updating and testing.
* Tools used are Green hat, version one and QC10.0

**Wachovia, A Wells Fargo Company, Charlotte, NC**

**Client: Wells Fargo Bank**

**Position: Senior QA Lead/Manager –** July ’2010 to April ’2011

Wells Fargo is a leading provider of online financial services, offering individual consumers, small and middle market businesses and large corporations a full range of banking, money movement, investing, asset management and other financial and risk management products and services through the online channel. As a part of merging with Wells Fargo bank, Wachovia is in the process of integrating their SWIFT codes with Wells Fargo. Wachovia has completed 2 major releases and I have been the part of these 2 major releases and other small projects. SAA (SWIFT Alliance Access) is the main server for SWIFT transactions in Wachovia and as a part of merging; SAA should be now capable of handling all the Transactions from Wells Fargo too.

**Responsibilities:**

* Analysis of Requirements documents and involved in the Hand off meeting.
* Involved in BRD and FRD Review
* Requirement Gap analysis for major requirements
* Reviewing the test cases for maximum coverage
* Tracking, Reviewing and Reporting of Progress, Schedules and Metrics
* Prepared Test plan and Created Test Scripts
* Provided Presentations regarding the risk analysis
* Involved in the preparation of analysis reports and recommendations
* Coordinate the testing with team members
* Major role in providing solutions to the problems faced inside the project
* Involved in meetings with major downstream applications testing and project analysis
* Testing involved Appwatch application to know the status of different Queues.
* Involved in TIBCO and DTS connectivity testing.
* Support various downstream applications testing which included SAA as one of the intermediate application.

**Wachovia, A Wells Fargo Company, Charlotte, NC**

**Client: Wells Fargo Bank**

**Position: Senior QA Lead/Manager –** March ’2010 till May ’2010

Wells Fargo is a leading provider of online financial services, offering individual consumers, small and middle market businesses and large corporations a full range of banking, money movement, investing, asset management and other financial and risk management products and services through the online channel. As a part of merging with Wells Fargo bank, Wachovia is in the process of integrating their server access application. The Server Access Review System (SAR) is used by Wells management to perform access reviews of employees, contractors, and temporaries who directly report to them. The users will be able to access the tool via a weblink. The testing included various reminder emails testing from the system to the appropriate managers or the resources. The testing was done in various environments, DEV, SIT, and UAT.

**Responsibilities:**

* Analysis of Requirements documents and involved in the Hand off meeting.
* Involved in BRD and FRD Review
* Requirement Gap analysis
* Tracking, Reviewing and Reporting of Progress, Schedules and Metrics
* Prepared Test plan and Created Test Scripts
* Defect Reporting using QC
* Retest and Regression testing script design
* Developed Test Summary report
* Involved in the preparation of analysis reports and recommendations
* Coordinate the testing with team members

**Wipro Technologies, Chennai, India**

**Client: MasterCard**

**Position: Senior Test Analyst -** Sep’07 till Sep’09

Wipro Technologies is the provider of integrated business, technology and process solutions on a global delivery platform. And one of their clients is MasterCard worldwide.  MasterCard develops and markets payment solutions, processes approximately 21 billion transactions each year, and provides industry-leading analysis and consulting services to financial-institution customers and merchants. One of the most challenging projects was inControl project which MasterCard is now offering the service with Barclay. I have worked extensively in different projects involved in MasterCard’s various web applications. Main types of testing involved in MC project are System testing, Regression testing, Performance testing, Security testing and Shakedown testing. The testing was based on Agile testing methodologies.

**Responsibilities:**

* Preparation and Analysis of Requirements documents
* Direct Communication with clients to get the requirements.
* Involved in BRD and FRD Review
* Requirement Gap analysis for major requirements
* Reviewing the test cases for maximum coverage
* Tracking, Reviewing and Reporting of Progress, Schedules and Metrics and Discussing about the major phases to Onsite
* Prepared Test plan and Created Test Scripts using Load Runner.
* Involved in testing a tool called XML API tool developed by MC, for the different responses for each  XML request
* Configured Load runner Controller for Test Script execution
* Involved in the identification of performance issues
* Monitored the application servers and database servers with the help of TEP.
* Involved in Regression testing using QTP 9.2
* Scripts developed in QTP to provide test data to Load Runner.
* Involved in the preparation of analysis reports and recommendations
* Coordinate the testing with team members
* Involved in testing the syntax of messages and formats for different projects under Banking and Securities.
* Subject matter expert for SWIFT message testing.
* Testing the SWIFT messages was mainly based on the STP guidelines.
* The different message types been used in SWIFT ranges from MT0XX to MT9XX.

**Cognizant Technology Solutions, Coimbatore, India**

**Client: Viking, RSA**

**Position: Test Lead/Software Engineer** Jan’06 till Sep’07

Cognizant Technology Solutions is a global IT services and business process outsourcing solutions provider headquartered in Teaneck, N.J. Viking, RSA is an Auto Insurance Company which is now owned by Sentry. Viking conducts its Non-standard Business operations via two systems– a) MIPS and b) Autolink. MIPS is a mainframe based policy administration system. Autolink is an in-house web based mission critical Agency Interface system built using J2EE technology and is used extensively by the independent Agents. This is the functional testing side of the account. The Scope of our project is to help Viking in improving their overall testing process. Rate revision projects, CRB projects, GNIC projects, MBO projects etc are the types of projects we generally undertake during different releases. Different types of projects are executed for 28 states in different releases. System testing, Regression testing and UAT were under scope. Nine releases were completed successfully and did 65 projects in the account.

**Responsibilities:**

* Requirement gathering and design documentation.
* Prepared Test Strategy and Test Summary Report
* Prepared Traceability Matrix.
* Designed Test case & Test case Review.
* Execution of Test cases.
* Performed functionality Testing.
* Performed Regression Testing.
* Performed UAT testing.
* Logging Defects and Defect Tracking using Test director and Lotus notes.
* Prepared Status Reports and involved in Daily status meeting with client
* Coordinate the testing with team members

**Manvish Technologies R & D, Bangalore, India**

**Client: MiFaun Technologies**

**Position: Quality Analyst** Jun’ 04 till Jan’06

Manvish is a complete Systems integration and IT Consulting Company to help enterprises transform into digital workplaces. Manvish has developed sophisticated hi-tech hardware & software products, providing embedded solutions, enterprise resource planning, engineering solutions, content development, web services & solutions for a basic service provider/client to a complex network/cluster of service centers. MiFaun biometric fingerprint authenticator is a web enabled finger print identification and authenticator system, secure access control and time attendance monitoring are the key functions.

**Responsibilities:**

* Requirement gathering and design documentation.
* Prepared Test Strategy Report
* Designed Test case & Test case Review.
* Execution of Test cases.
* Performed functionality Testing.
* Performed Regression Testing.
* Performed UAT testing.
* Logging Defects and Defect Tracking.
* Prepared Status Reports and involved in Daily status meeting with client
* Coordinate the testing with team members

**Amritha Information Technologies, Kerala, India**

**Client: Datapro Communications**

**Position**: **Project Faculty** -  July ’03 till June ’04

Amritha IT is a company based on Communication technologies. I have served as the third party vendor for Datapro Communications in managing the encrypted transfer of files from one system to the other. We used RSA encryption for file transfer from one port to multiple ports using the basic SSL Protocol. I was involved in developing the protocol and its enhancements.

**Responsibilities:**

* Requirement gathering and design documentation.
* Involved in design analysis and scope of the requirements
* Developed the RSA Encryption technique for file transfer
* Performed functionality Testing.
* Made the enhancements from 64 bit transfer to 128 bit transfer.

**Technical Skills**

* Functional Domain: Banking and Securities, Insurance, Manufacturing and Retail.
* Testing Tools: Load Runner 9.5, Quick Test Pro 9.0, UFT 11.5 (QTP)
* Project Management Tools: Lotus Notes, Quality Center 9.2, Changepoint 12.0, Version one
* Defect Management Tools: Lotus Notes, Test Director, Quality Center 9.2., Quality Center 10.0, ALM 12.0
* Server Monitoring Tool: IBM Tivoli (TEP)
* Queue Monitoring tool - Appwatch
* Database: SQL, Oracle
* Data analytics tool – Adobe, Google Analytics.
* Front end tools: TOAD 8.5.3/7.5., SWIFT ALLIANCE ACCESS, SIDE, OPICS, BSWIFT, FXOL, BUFFET FX
* Webservices Testing – SOAP GUI
* Operating System: Windows98/2000/NT/XP.

**Education**

* Bachelors Degree in Electronics from Calicut University, Kerala, India
* Masters Degree in Electronics from Cochin University, Kerala, India

**Eligibility**

Non US Citizen - Eligible to work for any employer in US (H1b Transfer)